

Tenant Guide

Viewings

Once you have an idea of the ideal location you would like to live in, contact us to arrange a viewing for the property you have selected from our listing.

Placing an Offer

After you have viewed the property and would like to place an offer, we would request you to forward a formal email stating your full details including background, occupation, moving in date and any other further requirements.

Formal Offer Document and Deposit

In order for us to put your offer forward to the Landlord, we require you to sign an offer confirmation document and pay a holding deposit equivalent to one weeks rent.

Identification

UK money laundering and crime laws mean we have to hold one proof of identity and one proof of residence for every clients, plus – if this applies to you – one proof of your company identification.

Tenancy agreement

We will forward you a draft Tenancy Agreement for you to review and confirm and then we will be in the position to email you an electronic copy for you to sign and submit.

Initial Payment

Once the Tenancy Agreement has been signed, we will send you the final balance statement which needs to be cleared before you move in.

Check-In

We will forward you a date and time for the check-in for you to meet the inventory clerk at the property to go through the inventory check-in. It's essential that you attend this meeting, as it's now that the meters will be read and keys handed over to you.

Utilities

Once you have checked in, you will be responsible for registering with utilities along with the council tax.

Tenant liability insurance

Blackstones Residential recommend their clients to take up tenant liability insurance for protection; once you have rented a property through us it is not just your possessions that are valuable.